**Q. A reserve line represents a unique combination of exposure, cost type, and cost category**

**1)**. TRUE

**2)**. FALSE

**Solution** :  
option [1] is correct

**Q. A \_\_\_\_\_\_\_\_\_is the way ClaimCenter tracks the claim’s settlement costs and closedly associated with a reserve.**

**1)**. Check

**2)**. Payment

**3)**. Reserve

**4)**. Reserve line

**Solution** :  
option [2] is correct

**Q. What are the four primary elements of information in an exposure**

**1)**. The claimant,The Insurer, the incident, the reserve line,

**2)**. The coverage, the claimant, the incident, the reserve line

**3)**. The claimant,The Insurer, the incident, the recovery,

**4)**. None of the above

**Solution** :  
option [2] is correct

**Q. What are the four primary elements of information in an exposure**

**1)**. The claimant,The Insurer, the incident, the reserve line,

**2)**. The coverage, the claimant, the incident, the reserve line

**3)**. The claimant,The Insurer, the incident, the recovery,

**4)**. None of the above

**Solution** :  
option [2] is correct

**Q. Which of the following Deductibles are applied to**

**1)**. Payments

**2)**. Checks

**3)**. Both Payment and Check

**4)**. None of the above

**Solution** :  
option [1] is correct

**Q. Activities in ClaimCenter can only be created manually**

**1)**. TRUE

**2)**. FALSE

**Solution** :  
option [2] is correct

**Q. What is the primary purpose of validation levels in ClaimCenter**

**1)**. Track the Maturity claim and its exposures

**2)**. To process a Payment

**3)**. To create an exposure

**4)**. None of the above

**Solution** :  
option [1] is correct

**Q. Activities in ClaimCenter can only be created manually**

**1)**. TRUE

**2)**. FALSE

**Solution** :  
option [2] is correct

**Q. A check set consists of all the checks created by a single execution of the New Check wizard. The set includes checks that will be issued at same times**

**1)**. TRUE

**2)**. FALSE

**Solution** :  
option [2] is correct

**Q. Case Reservess method to set and adjust reserves on a case-by-case basis.**

**1)**. TRUE

**2)**. FALSE

**Solution** :  
option [1] is correct

**Q. Case Reservess method to set and adjust reserves on a case-by-case basis.**

**1)**. TRUE

**2)**. FALSE

**Solution** :  
option [1] is correct

**Q. Can any further action be taken on a transaction that has status "Pending Approval"until it is approved?**

**1)**. Yes

**2)**. No

**Solution** :  
option [1] is correct

**Q. Does confidential note that you create is visible to your  
your hierarchy of supervisors?**

**1)**. Yes

**2)**. No

**Solution** :  
option [1] is correct

**Q. An authority limit consists of a condition and an amount. What among the below can optionally be specified to create the condition?**

**1)**. Aggregate Limit

**2)**. Incident Limit

**3)**. Cost Type

**4)**. None of the above

**Solution** :  
option [3] is correct

**Q. A  \_\_\_\_\_\_\_\_\_\_ can be defined as any action that can be requested from a third-party vendor or internal provider**

**1)**. Service

**2)**. Assessment

**3)**. Association

**4)**. None of the above

**Solution** :  
option [1] is correct

**Q. Payment that is made after a claim or exposure is closed and therefore has zero reserves**

**1)**. Eroding Payment

**2)**. Expense Payment

**3)**. Non Eroding Payment

**4)**. Supplement Payment

**Solution** :  
option [4] is correct

**Q. A  \_\_\_\_\_\_\_\_\_\_ is closely associated with a reserve and is the way  
ClaimCenter tracks the claim’s settlement costs**

**1)**. Payment

**2)**. Check

**3)**. EFT

**4)**. None of the above

**Solution** :  
option [1] is correct

**Q. A service date identifies the date on which a loss occurred that results in a payment**

**1)**. TRUE

**2)**. FALSE

**Solution** :  
option [1] is correct

**Q. Which of the following is optional screen in New claim wizard for GWCC base version**

**1)**. Basic Info

**2)**. Add Claim Information

**3)**. Save & Assign Claim

**4)**. Parties Involved

**Solution** :  
option [4] is correct

**Q. Which of the following is optional screen in New claim wizard for GWCC base version**

**1)**. Basic Info

**2)**. Add Claim Information

**3)**. Save & Assign Claim

**4)**. Parties Involved

**Solution** :  
option [4] is correct

**Q. \_\_\_\_\_ tab provides the executive summary of ClaimCenter data**

**1)**. Team Management

**2)**. Health Metrics

**3)**. Dashboard

**4)**. None of the above

**Solution** :  
option [3] is correct

**Q. Which of the following action can not be achieved for Recoveries in ClaimCenter**

**1)**. Updated

**2)**. Approved

**3)**. Deleted

**4)**. Cancelled

**Solution** :  
option [4] is correct

**Q. An Incident can be associated to a single exposure**

**1)**. TRUE

**2)**. FALSE

**Solution** :  
option [2] is correct

**Q. Does Editing/Deleting a Payment is possible when the Payment is in "Rejected"status**

**1)**. Yes

**2)**. No

**Solution** :  
option [1] is correct

**Q. A deductible can be overridden (edited) if it has already been paid**

**1)**. TRUE

**2)**. FALSE

**Solution** :  
option [2] is correct

**Q. Which among the following Policy type that has First and Final Claim Type option**

**1)**. Homeowners

**2)**. Inland Marine

**3)**. Personal Auto

**4)**. Commercial Property

**Solution** :  
option [3] is correct

**Q. Which one among the below is the default value for "How Reported" dropdown in Basic Information screen in GWCC**

**1)**. Email

**2)**. Fax

**3)**. Phone

**4)**. Internet

**Solution** :  
option [3] is correct

**Q. \_\_\_\_\_ benefits are payable to employees who are never able to return to  
gainful employment.**

**1)**. TPD - Temporary Partial Disability

**2)**. PPD - Permanent Partial Disability. An

**3)**. TTD - Temporary Total Disability

**4)**. None of the above

**Solution** :  
option [4] is correct

**Q. There was a personal auto claim in which multiple vehicles are damaged. Where can all these vehicles can be noted in claim center?**

**1)**. Add all involved vehicles from Loss details screen

**2)**. Add all involved vehicles from Policy - > Vehicles screen

**3)**. Add all involved vehicles from Exposures screen

**4)**. None of the above

**Solution** :  
option [1] is correct

**Q. \_\_\_\_\_ Would be used to store information about the person who is covered by the policy?**

**1)**. Team Management

**2)**. Contacts

**3)**. Note

**4)**. Documents

**Solution** :  
option [2] is correct

**Q. Does the Claim with Draft status appears in the Claim History**

**1)**. Yes

**2)**. No

**Solution** :  
option [1] is correct

**Q. ClaimCenter automatically marks the claim policy as unverified the claim’s loss date is changed.**

**1)**. TRUE

**2)**. FALSE

**Solution** :  
option [1] is correct

**Q. Which of the below is an optional validation level**

**1)**. Load and save

**2)**. Valid for ISO

**3)**. New loss completion

**4)**. Ability to pay

**Solution** :  
option [2] is correct

**Q. Reserves are estimates of how much money might be needed to satisfy future claim liabilities  
and associated costs**

**1)**. TRUE

**2)**. FALSE

**Solution** :  
option [1] is correct

**Q. \_\_\_\_\_ is a list associated to a claim that identifies the users who can access the claim and its sub-objects**

**1)**. Access control list (ACL)

**2)**. Permissions

**3)**. Roles

**4)**. None of the above

**Solution** :  
option [1] is correct

**Q. A ------------ is a user assigned to one or more groups who is responsible for ensuring that the group's work is completed as efficiently as possible in ClaimCenter**

**1)**. Adjuster

**2)**. Supervisor

**3)**. Manager

**4)**. None of the above

**Solution** :  
option [2] is correct

**Q. Is it always required to create an exposure during FNOL?**

**1)**. TRUE

**2)**. FALSE

**Solution** :  
option [2] is correct

**Q. Which of the following is not a factor that affect the premium for AutoInsurance policy**

**1)**. Use

**2)**. Age of the Driver

**3)**. Occupation

**4)**. Past Claim history

**Solution** :  
option [3] is correct

**Q. How many validation levels are available in GW-ClaimCenter**

**1)**. 3

**2)**. 4

**3)**. 5

**4)**. 6

**Solution** :  
option [3] is correct

**Q. What ClaimCenter functionality is unavailable to claims that are not at "ability to pay"?**

**1)**. Creation of an Exposure

**2)**. Creation of an activity

**3)**. Creation of an Reserve

**4)**. start the payment wizard

**Solution** :  
option [4] is correct

**Q. Is it possible to create a eroding payment that exceeds the amount of available reserves**

**1)**. TRUE

**2)**. FALSE

**Solution** :  
option [2] is correct

**Q. Is it possibles to deactivate Catastrophe**

**1)**. Yes

**2)**. No

**Solution** :  
option [1] is correct

**Q. Reserves in ClaimCenter prevents excessive payments made on a claim**

**1)**. TRUE

**2)**. FALSE

**Solution** :  
option [1] is correct

**Q. General Liability is a Personal Line business?**

**1)**. TRUE

**2)**. FALSE

**Solution** :  
option [2] is correct